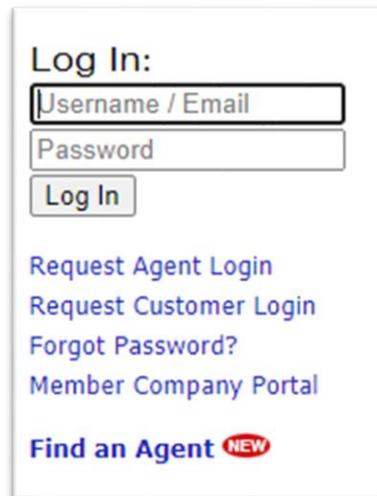


## Bulletin #28 – May 7, 2021

### Customer Portal

The Ohio FAIR Plan (OFP) has developed a new website feature to allow customers access to documents and information about their coverage.

Customers may visit [www.ohiofairplan.com](http://www.ohiofairplan.com) and click Request Customer Login to setup a Customer Portal account.



The screenshot shows a login form with the following elements:

- Log In:** A heading for the login section.
- : A text input field for the user's username or email address.
- : A password input field.
- : A button to submit the login credentials.
- [Request Agent Login](#): A blue text link.
- [Request Customer Login](#): A blue text link.
- [Forgot Password?](#): A blue text link.
- [Member Company Portal](#): A blue text link.
- [Find an Agent](#) **NEW**: A blue text link with a red "NEW" badge.

An access code is needed to complete the account setup and can be located on the mailing page of all documentation OFP mails to the customer.

After setup, a customer is able to review documents OFP has mailed in the last 18 months, the current status of the coverage, inspection photos, etc.

OFP hopes this new option is useful and helps both agents and customers.

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As always, if you have any questions, please contact OFP at 614-839-6446 or 800-282-1772.