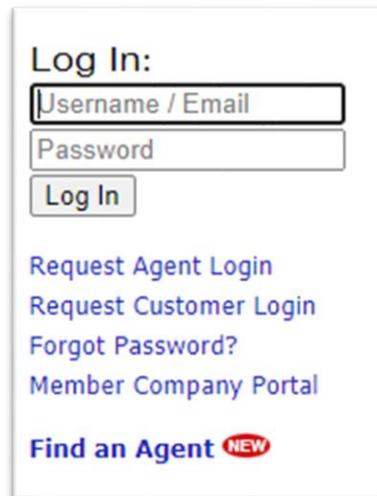# Bulletin #28 – May 7, 2021

Customer Portal

The Ohio FAIR Plan (OFP) has developed a new website feature to allow customers access to documents and information about their coverage.

Customers may visit www.ohiofairplan.com and click Request Customer Login to setup a Customer Portal account.

An access code is needed to complete the account setup and can be located on the mailing page of all documentation OFP mails to the customer.

After setup, a customer is able to review documents OFP has mailed in the last 18 months, the current status of the coverage, inspection photos, etc.

OFP hopes this new option is useful and helps both agents and customers.

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As always, if you have any questions, please contact OFP at 614-839-6446 or 800-282-1772.