

## **Bulletin #21 – December 16, 2015**

## **Premium Refunds**

The Ohio FAIR Plan (OFP) has historically mailed premium refunds to the agency made payable to the customer.

In order to streamline the process and return the money to the customer faster, OFP will now be mailing premium refunds directly to the customer. This change will negate the need for the agency to open the mail, re-address it, and re-mail it.

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As always, if you have any questions, please contact OFP at 614-839-6446 or 800-282-1772.