## **OHIO FAIR PLAN UNDERWRITING ASSOCIATION**

## BULLETIN #9 - November 12, 2007

## WESTERN UNION PREMIUM PAYMENT OPTION ANNOUNCEMENT

The Ohio FAIR Plan (OFP) is pleased to announce that there are now additional premium payment options available through Western Union. Payments being made on open policy/replacement invoices can now be submitted to OFP online, via phone, or locally through any participating Western Union Agent (please note that binder deposits cannot be paid via Western Union at this time).

- To pay **online** with Visa®, MasterCard®, ATM card, or Checking Account, the insured/payer should go to <u>www.ohiofairplan.com</u> and click on the payment options button for an overview of payment alternatives. From there a link is provided to make an online internet payment. The payer will be prompted for policy number, property zip code, and other necessary payment information.
- To pay via **phone** with Visa® MasterCard®, ATM card, or Checking Account, the insured/payer should call 1-800-282-1772, select option 3 and follow the prompts. From there the payer will be prompted for policy number, property zip code, and other necessary payment information.
- To pay **locally** with cash, the insured/payer should take the premium cash payment to a participating Western Union Agent location (there are over 47,000 locations in the U.S.). The payer should then complete the GRAY Prepaid Services/Payments form and hand it to the Agent along with the cash payment. Confirmation of payment and a receipt will then be provided.

Please note that Western Union will charge a small **convenience fee** for the services they provide. This fee will be clearly indicated to the payer.

In addition to the expanded premium payment options, OFP wants to remind all agents about the **online applications** available for use at <u>www.ohiofairplan.com</u>. This capability provides agents with immediate verification of OFP's receipt of the submitted application via e-mail notification sent to the submitting agent. Furthermore, agents have the ability to send the binder deposit premium electronically for quicker coverage effective dates.

Many agents have already experienced the **quicker application processing** afforded by using the online applications. If you have not already done so, OFP strongly encourages you to become familiar with and to utilize the online services available now as more services will be provided via the OFP website in the future.

As always, if you have any questions, please contact OFP at 614-839-6446 or 800-282-1772.